



SPLIT COUNTY CHAMBER

Dear sir / madam,

As a continuation of a successful cooperation with the City of Split in regards to the new traffic solutions with the purpose of easing the flow of traffic and activating new services of the public transport, buses and the metro, Croatian Chamber of Economy – Split County Chamber in cooperation with Tourist Boards of the City of Split and the Split-Dalmatia County and in alliance with the Chamber of Economy Association of travel agents, and the Croatian travel agent associations UHPA and UNPAH, has held numerous meetings and cooperated successfully with the City of Split, company Split Parking, Croatian railway company and the company Promet Split in the adaptation of the new City's regulations in regards to traffic in Split with the business needs.

Hence we have prepared some instructions for all the stake holders in tourism of the City of Split:

- The City of Split has agreed to the suggestions of the travel agents that were communicated through the Split County Chamber by allowing boarding and disembarking of the passengers by the Tourist Palace for all groups that have been booked prior to the 23rd of May 2019 (when the information was released by the City of Split), at the last year's price. In order to get the discount voucher the agency needs to contact firstly the Split County Chamber (Nataša Bušić; nbusic@hgk.hr) and then the company Split Parking, but this needs to be done through a Croatian agency or agent for administration purposes.
- Despite the announcement of a mandatory daily parking ticket with the voucher, the City of Split has once again reacted accordingly to the arguments of transport travel agents and the mandatory parking ticket will not be charged for the busses that have no need of parking in the Split area. We would like to stress the importance of complying to the City's decision in regards to traffic regulations from 2012, according to which busses are only allowed to park in three locations in the City of Split area: Kopilica, TTTS and Dračevac at the price of 120 kn per day. In order to ensure the implementation of this decision the City of Split will introduce more repressive measures this year against the abusers of the abovementioned Decision, for example improper parking and / or boarding or disembarking will be fined from 500 to 2000 kn for the bus drivers.

- The agencies which have been granted the vouchers from the first point of this memo are especially expected to follow the City's regulations and will therefore be fined with an annulment of all vouchers should their drivers be caught in improper parking or boarding / disembarking where not allowed.
- Besides the voucher owners, for all other transport companies and travel agencies the new price list is valid for boarding and disembarking by the Tourist Palace. The price valid from the 21st of June is 400kn per each boarding or disembarking of tourists with a possibility of stopping maximum 15 minutes.
- The City of Split through the implementation of companies Split Parking, Promet Split and the Croatian railway company has approved several benefits in order to lower the traffic of buses in the city centre:
 - Free boarding and disembarking of passengers at the tourist bus terminal at the railway station in Kopilica
 - All passengers who arrive as a group at the Kopilica railway station can buy their daily tickets at a special discount of 11 kn for a return ticket.
 - Official guides of the City of Split with a valid guide card can ride on the city metro for free.
- The new price list which will regulate the City of Split traffic in 2020 will be published by the 15th of August 2019 and will be valid from the 1st of January 2020.

Yours sincerely,

Joze Tomaš, president